

Heidi McInnes
Director of Accounting and Human Resources

Streamline Technical Services 2003 - *present*

Home City: Round Rock, TX



Education:

University of Colorado, 1985	Bachelor of Science Degree in Accounting
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Professional Experience:

Boulder Valley Credit Union, Boulder, Colorado 1986-2003	Vice President of Operations
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"STS has a top-notch director in this role, and there is no question related to Accounting or H.R. Heidi can't answer or quickly get an accurate answer for. Heidi is in a league of her own."
- Laurie Sivik

Heidi came to STS with an extensive background in the accounting world. In the 17 years spent in Boulder, she oversaw a banking organization that went from using typewriters to computers, then from Lotus to Microsoft, and grew in assets by over 600%. During her time at BVCU, Heidi gained real-world experience in all angles of the banking business. She experienced transitions from paper to computer, evolution to use of the intranet and home banking, the bank becoming ACH originators, and a huge conversion project to move from external to internal computer systems. Even now she self-directs her continuing education by keeping up with changes in the banking industry in both technology and regulatory/legal aspects.

As the VP of Operations at BVCU, Heidi was the compliance officer, responsible for all financials, including activities with internal and external auditors, mortgage programs, large-scale balance maintenance, asset liability management, and merging of records when BVCU took over another credit union. In addition, she was the author of countless policies and procedures for compliance, and performed the related employee training. In this position, Heidi was the overseer of all financial activity, accountants and tellers, I.T., the phone center, and all related bank branches.