

Drake Carson

Sr. Quality Engineer

Streamline Technical Services 2008 - present

Home City: Jonestown, TX



Education:

Dell Corporation, Austin, Texas 1998-2004	Six Sigma - to Black Belt
ASQ 1997	Certified Quality Engineering
Control Data Institute, 1983	Computer Technology
University of Kentucky, 1981	Business Administration

Professional Experience:

Dell Incorporated, Round Rock, Texas 2003-2007	Sr. Enterprise Quality Consultant
Benchmark Storage Innovations, Austin, Texas 2001-2003	Global Quality Account Manager
ActionTec Incorporated, Austin, Texas 2000-2001	Sr. Application Engineer
Dell Incorporated, Round Rock, Texas 1995-2000	Supplier Quality Engineer
Ultrasound Incorporated, San Rafael, California 1988-1995	Development Engineer

"Drake's unique combination of business and quality skills is well-suited for the fast-paced STS business environment. His analytical and research skills have greatly increased our organization's customer-response capabilities, resulting in dramatically increased production rates without sacrificing quality."

- Johnnie Vaughn

Drake's engineering scope includes design, mechanical, test, and quality. He served at Dell as a Supplier Quality Engineer as well as lead the Global Quality Product Team for a specialized Dell Enterprise TBU Initiative, inclusive of 14 worldwide manufacturing and customer support sites. Drake received awards for his dedication and outstanding performance, as well as multiple certificates of achievement for BPI's.

Drake plans and directs activities concerned with development, application and maintenance of quality standards for reverse logistics operations. He has a full comprehension of quality systems and their development, and the know-how to oversee quality programs and initiatives. Drake's process control and elevated problem-solving skills are perfect for the Qual line where the common need is to turn very little information into detailed requirements for operators. In addition to his thorough engineering background, Drake has an appreciative understanding of business practices and manufacturing processes. These aspects compliment his quality oriented approach to everything at STS.